

PC Club Survey of our Members and all LWV Residents

October 2011

Instructions: Wherever possible, circle your answer to these questions. Otherwise underline your response or write in the spaces provided when asked to do so.

- How many of our monthly Gen’l. Mtgs. do you normally attend in a calendar year? (there are 8 meetings per year: January through May; September through November)
a) 1-3; b) 4-5; c) 6-8; d) don’t attend
- If you seldom attend our monthly meetings, is there a specific factor/reason that you do not do so?
a) day, time, location; b) subject matter; c) other
- How many times a week do you usually use the PC Workshop?
a) 4 or more; b) 2-3; c) 1; d) none; don’t use the workshop
- The PC Workshop is open 10AM to 4PM M-F and 10AM to 1PM Saturday. Would additional hours of operation be a benefit to you and result in your using the workshop on a more frequent basis?
a) yes; b) no; c) not an issue
- Do you have a suggestion in terms of changing our schedule?

- Is there something that would attract you to the Workshop on a more regular basis? i.e. – software programs not presently on our PCs, a wireless printer in our laptop area, a lending library of useful computer books, manuals and magazines, instructional DVDs which could be borrowed and used at home, the availability of a laptop or tablet PC that would allow you to take a “test drive”, a separate space (cubicle or kiosk where you could use Skype, Magic Jack or Dragon Naturally Speaking, etc.) If so, please identify specific item(s) from these or indicate any other(s). Use the back of this survey if necessary.

- How many classes have you taken in our Learning Center in 2010, and/or 2011:
a) 3 or more; b) 2; c) 1; d) None
- Do you have any suggestions about our Education function as it would relate to future classes? (see next question before you reply)

- Do you have a suggestion for a specific subject that we have not offered recently, or perhaps not at all?

- What are your main interests with your computer? (circle all that apply)
 - E-mail exchange with friends and family
 - Word processing (letters, stories or poetry, the “Great American Novel”, writing family history, travel journals, your autobiography, writing scripts, etc.)
 - Web surfing – gathering information, research, reading subject matter publications, etc.
 - Creating/maintaining spreadsheets and/or databases
 - Photo editing and storage
 - Games – either self-contained, or online
 - Entertainment – YouTube, History Channel, National Geographic, PBS, webcams, etc.
 - Other: _____

From the above list, how do you spend the most time on your PC? _____

As a percentage of time- hours per day or week – what % would that be? _____

- Do you regularly read our Quarterly Newsletter?
a) Yes; b) no; c) seldom

Why, or why not?

- Are you currently a member of the PC Club?
a) yes; b) no; c) never have been

Why, or why not?

- Do you know that members receive the Newsletter first, by email? –that they are the only attendees eligible for the door prizes at our monthly meetings? –that they receive a discount on the tuition fee for our classes? – that they can bring their PC or printer to the Workshop for trouble shooting and repair (or just to assist you with installing, or uninstalling Software) by our Workshop Staff, or Tech Specialist? **And - there's No charge for this service!**

- How do you usually obtain information about improvements or changes in the PC Workshop in general and specifically the Club's activities – i.e. classes, programs, SIGs and Walk-In classes? (Circle all that apply)
 - a. The Globe
 - b. Ch. 6 Message Board
 - c. Flyers displayed at all of the Village Clubhouses
 - d. Items on the PC Club web site
 - e. By visiting or calling the PC Workshop
 - f. All the above

- How often do you check out the PC Club's web site? www.thepcclub.org
 - a) 5 or more times a month; b) 2-4 times a month; c) once a month; d) never

- What do you find most helpful/interesting on our web site?

- What suggestions do you have for our web page that would make it more useful and/or appealing to you?
