

# *SURF 'N STUFF 'N TIPS*

## **VIRTUAL UNIVERSITY IS . . .**

. . .a member-supported, global learning community and the largest educational portal on the Internet today; yet, their roots extend back to the 1960s. In that turbulent era of change and social awareness, the founders understood that knowledge is the mortar of a free society and lifelong learning is the key to personal success, happiness, and well being. They remain devoted to the goal of making the world a better place by empowering individuals with the knowledge to improve their lives and the world around them.

Today, they are dedicated to their "helping hand" mission and the belief that knowledge is the bridge to freedom and prosperity in the 21st century. To learn more about volunteer opportunities and how you can support the goal of empowerment through global education and online learning initiatives at a time when positive solutions in our world are desperately needed, explore their site at:

**<http://www.VU.org>** or go to **Google** and type **Virtual University** and **Search**.

## **FREE VIRUS PROTECTION**

Why are there suddenly so many viruses lurking in email? We can blame the hackers who write this malicious code, but it is Internet users who allow infected files to spread by failing to install antivirus software on their computers or by not keeping virus definitions current. If every user would install antivirus software, these email hazards would disappear overnight!

If you cannot afford to purchase antivirus software, high-quality products are available FREE for nonprofit and home use. One such product is AVAST. We have been running AVAST on our computers at VU for the past six months and we're really pleased. AVAST scans file downloads as well as email for viruses and worms. It can be configured to auto-update, so new versions of the software and the latest virus definitions will automatically download and install on your computer as you work without any effort on your part.

Here is a convenient link to the Avast download page:

**[http://www.avast.com/i\\_idt\\_1016.html](http://www.avast.com/i_idt_1016.html)**

## **STOP CAPS LOCK**

Don't you hate when you're typing away and suddenly realize your entire document IS ALL IN CAPS? It generally happens when your left pinky reaches for the shift key but hits the Caps Lock key instead. This can be so frustrating. There's a little program called CapsUnlock that will lock out your Caps Lock key. This way you won't have to reformat a whole sentence (or more).

**TO VISIT THIS SITE, GO HERE:**

**<<http://www.brainsystems.com/capsunlock>>**

## **GET HELP IF AN EBAY BIDDER DOESN'T PAY**

One of the hassles of selling stuff at eBay is the failure of high bidders to complete the sale. If that happens to you, you'll want to file for a credit on your Final Value Fee. EBay has instructions for sellers who have non-responsive high bidders. If you follow the procedures listed there, you can get a credit for your Final Value Fee. That is the fee charged by eBay based on the winning bid.

**The instructions are at:**

**<http://pages.ebay.com/help/community/npb.ht>**

