

TENTATIVE CLASS SCHEDULE - MAY/JUNE 2005

Day/Time	Date	Class	Instructor
Mon. 1:15 p.m.	May 2—June 6	<u>BASIC COMPUTER SKILLS</u>	BJ
Tues. 1:15 p.m.	May 3—May 31	<u>INTERMEDIATE COMPUTER SKILLS</u>	Mel
Wed 9:00a.m.	May 4—June 1	<u>DIGITAL PHOTO</u>	Ira & Bob
Wed. 1:15 p.m.	May 4—June 1	<u>PRACTICAL COMPUTING</u>	Russ
Thurs. 9:15 a.m.	May 5—June 2	<u>EXCEL</u> (pending sufficient enrollment)	Milt
Thurs. 1:15 p.m.	May 5—June 2	<u>BASIC COMPUTER SKILLS</u>	Dick
Fri. 9:30 a.m.	May 6—June 3	<u>INTERMEDIATE COMPUTER SKILLS</u>	Marge
Fri 1:15 p.m.	May 6—June 3	<u>INTERNET/E-MAIL</u>	Norm
Thurs. 9:30 a.m.	April 21 & 28	<u>PRE-BASIC FOR NEW USERS</u>	Barbara

Registration is ongoing. The Education Registration Desk hours are:

Thursdays - 12 Noon – 3:00 p.m.

Saturdays – 10:00 a.m. – 1:00 p.m.

Questions: Leave a message for Barbara Bradley in the LWPCUG Workshop or e-mail

A story from a Novell NetWire SysOp:

CALLER: “Hello, is this Tech Support?”

TECH: “Yes, it is. How may I help you?”

CALLER: “The cup holder on my PC is broken—and I am within my warranty period. How do I go about getting that fixed?”

TECH: “I’m sorry, but did you say a cup holder?”

CALLER: “Yes, it’s attached to the front of my computer.”

TECH: “Please excuse me. If I seem a bit stumped, it’s because I am. Did you receive this a part of a promotional at a trade show? How did you get this cup holder? Does it have a trademark on it?”

CALLER: “It came with my computer. I don’t know anything about a promotional... It just has ‘4X’ on it.” At this point, the Tech Rep had to mute the caller because he couldn’t stand it. He was laughing too hard. The caller had been using the load drawer of the CD-Rom drive as a cup holder and snapped it off the drive.