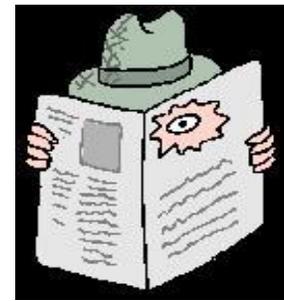


A Bi-Monthly
Newsletter For
Members Of
The Laguna
Woods Village
Computer Club



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Message From The President

It's Gratitude Season!

Like many of you, this is a time of year when I begin reminding myself that I have a great deal to be thankful for. There are several different contexts but in this final column for 2013 I'd like to emphasize one that's quite meaningful to me – the PC Club.

My sense is that we had another very positive, productive year. This is entirely a result of the on-going efforts of our Volunteers. Each component – Officers, Board members, Workshop Greeters and Supervisors, Instructors and Assistants, and the large group of members who make up the Education Department support staff, contributed tirelessly to perform their assignments and are wholly responsible for these results!

Through the collective efforts of all the above, it's clear that we've substantially increased awareness and raised the interest of Village residents. Obviously many of us wish to become more efficient and productive in our computing endeavors while enjoying the wondrous technological improvements in hardware, more sophisticated software and amazing "apps". In 2013 we found ourselves delving into upgrades and education related to Kindle Readers, Android tablets and Smart Phones, Chromebooks, PCs of several types and of course the ever popular Microsoft Windows OS –

BTW, welcome Windows 8.1!

I can't stress one fact enough – again this year our Volunteers gave generously of their time, energy and expertise to ensure that our various efforts would provide services and events for members - and all residents- that met their needs. Record numbers of people became acquainted with us, and from all accounts they have benefited and were pleased with all aspects of the Club's efforts. (*attendance at our monthly General Meetings has never been higher!*)

So in closing, I'd like to extend a very big **THANK YOU** to all those who contributed, and of course to those who placed their trust in us and participated. For us, seeing the results and hearing the feedback re-energizes us all and reinforces our commitment to the PC Club and the user community.

As we go to press, it's clear that technology is likely to outpace our ability to keep up, *but we'll give it our best shot.* It's going to be challenging to stay abreast of new and improved PC configurations, more complex tablets and readers, ever smarter Smart Phones, digital cameras, camcorders and software upgrades - notably email. Oh, and have we noticed - Smart TVs?!

We'll keep you posted and look forward to seeing you (often) in 2014. Happy Holidays!

Board Members and Officers



[Bob Sellards](#) - President
[John Huber](#) - Vice President
[Barbara Harris](#) - Treasurer
[Lynn Brown](#) - Secretary
[Robin Nahas](#) - Membership
[Don Beckhart](#) - Programs Chairman
[John Huber](#) - Workshop Coordinator
[John Griffin](#) - Co-Systems Administrator
[Jerry Moore](#) - Co-Systems Administrator
[Nancy Kring](#) - Education Chair
[Leah Rae](#) - Member Communications
[Michael Taylor](#) - Publicity Chairperson
[Anne Clark](#) - Webmaster
[Jerry Moore](#) - Newsletter Editor



NEED HELP?? Don't forget to pay a visit to our PC Workshop located on the 3rd floor of the Community Center. Hours are Monday-Friday 10-4 and Saturday 10-1. There are always helpful supervisors on duty.

Special Interest Groups

In addition to classes, the Learning Center also hosts short Special Interest Group (SIG) learning sessions. These sessions focus on a particular subject of interest, do not require any enrollment and are free. SIG sessions are less formal and have open question-and-answer periods. SIG presenters include PC Club members who share their knowledge, experience, and interests, as well as selected outside sources. The SIG presentations are open to all residents of Laguna Woods Village. Since room capacity is 55, please come early to ensure a seat. Be sure to visit the club website at www.thepecclub.org for a current listing of SIG meetings planned or scheduled.

Meeting Schedule



Regular meetings of the Laguna Woods Village Computer Club are scheduled for the second Tuesday of each month. Meetings are held in the main lounge of Clubhouse 7 and begin at 7:00 PM. Call 597-4659 for bus service. In addition, all club members are welcome to attend board meetings—see below

We Need You

Get active with the computer club. We're always seeking members willing to contribute their time and expertise. Please feel free to attend a meeting of our board and learn more about the opportunities to participate. Board meetings are held on the first Monday of every month in the Community Center first floor Spruce Room.



Member Of The Association Of
Personal Computer User Groups
<http://www.apcug.net>

The Village News Bits & Bytes is an electronic publication for members of the Laguna Woods Village Computer Club. It's published and distributed during the months of January, March, May, July, September, and November.

Managing Editor: Jerry Moore
Editorial Staff: Bob Sellards & John Huber

Village News Bits & Bytes is **your** newsletter. Its objective is to serve **every** member. If you have a suggestion for an article for publication, or if you would like information about a specific topic, please contact the Laguna Woods Village Computer Club President, or the newsletter editors. This newsletter is a wonderful opportunity for all of us to learn.

Guidelines

Articles (1) must be submitted to the Managing Editor no later than the 15th day prior to the month of publication; (2) should be no longer than 1,200 to 1,500 words (approximately three columns), although longer articles may be published; (3) may be edited by staff for clarity, spelling, grammar, and space available. Articles should be relevant to the membership of the Laguna Woods Village Computer Club. The choice of articles to be included in any issue is solely the prerogative of the Editorial Staff.

Unsung Hero's



One of the many challenges facing all computer clubs these days is trying to stay up to date with the ever-changing improvements in technology and related software applications. Did you know that your computer club this last year has scheduled five different training modules of 3-5 weeks duration offering around 12 different classes resulting in close to 8,000 hours of training? The logistics involved in achieving such a significant accomplishment are mind boggling and we owe a huge debt of gratitude to Nancy Kring and her team of volunteers. After the initial step of determining the training needs and desires of the community, she must then identify training materials that are available, coordinate development of new materials where required, identify members willing to function as instructors and then recruit volunteers who are willing to assist the instructors while the classes are being conducted. Following this is the massive job of scheduling all the classes dealing with issues such as holidays, vacations and instructor/assistant availability. With all of that accomplished, the next step is to advertise the classes that will be available, the class schedules and date for registration, and then prepare for a very busy weekend where club members and any non-member resident of the village may register for up to two classes. Once that is started, a giant task of fee collection and record-keeping begins in preparation for the actual commencement of the classes. Drawing on years of experience and lessons learned, Nancy does not rest at this point, but maintains a three page document named "Guidelines for Instructors and Teaching Assistants" and assures that any new instructors receive training if needed. So the next time you see Nancy, take a moment to stop and tell her "**thank you for all you do for our club**".

The Learning Center Now Has Windows 8



Thanks to the dedicated efforts of John Griffin, John Huber and Jerry Moore, your Learning Center now has 23 computers that are configured for dual boot in either Windows 7 or Windows 8. This means that Village residents will have the opportunity to participate in training courses that may be conducted in either of these operating systems. We have already successfully completed one session of Windows 8 training and a second session concludes on 11 November.

Many people have been of the opinion that Windows 8 is a giant step backwards, too confusing and hard to learn. However, I'm happy to report that the vast majority of our residents who have taken the Windows 8 Introduction class feel quite differently. Sure, the start button is gone and many of the Windows XP and Windows 7 functions now need to be accessed differently, but over time you will soon discover that Microsoft has a "method to their madness".

The first big difference you may notice is

that instead of clicking Start—All Programs—Accessories—System Tools—System Restore you just start typing the name of the program and a link will pop up. It's quite noticeable that Microsoft has gone to great lengths to index more of the files and programs to make things much easier and faster to find. The other major reason for Microsoft making such a big change was to provide a uniform and consistent interface between all Microsoft phones, tablets, notebooks and desktops.



If you're still curious about Windows 8, stop by the Computer Workshop in the Community Center. There are two Windows 8 PC's and more with touchscreens to be added soon.

Tech Questions And Answers

QUESTION: What Is "Patch Tuesday"?

ANSWER: On the second Tuesday of every month, Microsoft distributes security updates for the Windows operating system and other Microsoft software programs. The primary function of these software updates is to "patch" security holes that were discovered and corrected over the past month. When you see an update icon that looks like this, always click on it to download and install the monthly updates.



After the security updates have been installed, Windows will reboot your computer and run a scan to identify and remove any malicious software that managed to get on your computer before the patch was installed.



QUESTION: Are E-Mail Addresses Case Sensitive?

ANSWER: Yes, No and Maybe. Every email address has three parts. What comes before the '@' (the so-called "local mailbox part"), the '@' itself and what follows the '@' (the domain name).

The answer to the question whether email addresses are case sensitive — whether it matters if you type ReCipiEnt@eXaMPlE.cOm or RECIPIENT@EXAMPLE.COM or recipient@example.com — has to do with these elements of an email address.

The domain name part of an email address is case

insensitive (i.e. case does not matter). The local mailbox part, however, is case sensitive. The email address ReCipiEnt@eXaMPlE.cOm is indeed different from recipient@example.com (but it is the same as ReCipiEnt@example.com).

But Case Typically Does Not Matter

Since the case sensitivity of email addresses can create a lot of confusion, interoperability problems and widespread headaches, it would be foolish to require email addresses to be typed with the correct case. Hardly any email service or ISP does enforce case sensitive email addresses, returning messages whose recipient's email address was not typed correctly (in all upper case, for example).

This means that

- it does not typically matter which case you type an email address in when you send a message •(If the recipient did give you an email address with distinct case, preserve it, however.)
- and you should always use only lower case characters when creating a new email address to rule out any confusion.

What the Standard Says

RFC 2821, the standard that defines how email transport works, lays down the email address case sensitivity issue thus: The local-part of a mailbox MUST BE treated as case sensitive. Therefore, SMTP implementations MUST take care to preserve the case of mailbox local-parts. Mailbox domains are not case sensitive. In particular, for some hosts the user "smith" is different from the user "Smith." However, exploiting the case sensitivity of mailbox local-parts impedes interoperability and is discouraged.

QUESTION: How Do I Erase My Sensitive Personal Data From A Hard Drive Before Disposing Of An Old Computer?

ANSWER: There's a free program called DBAN (Derik's Boot And Nuke) that is designed to securely erase all data from a hard drive. It's easy to use and a copy can be downloaded from www.dban.org.

Tech Questions And Answers (continued)

QUESTION: How Do I Safely Dispose Of An Old Computer?

ANSWER: Nearby in the City of Irvine there's an e-waste disposal center where you can drive up and they will remove the old computer from the trunk of your car. You can find the details, location and hours of operation at <http://www.wmorangecounty.com/services/transfer.asp>. You can also make arrangements with the Laguna Woods City Hall where they will often provide pickup service.

QUESTION: What Are Roaming Charges?

ANSWER: Your rate plan defines an area called your home area, which, depending on your plan, can be a city, a geographic region, a multistate area, or the whole country. If you use your phone outside this home area, you are said to be roaming. All phones have some visual display to let you know that you're no longer in your home area.

When you roam, airtime rates are typically much higher than your plan rate, and you may even be getting your service from a different carrier. In addition to your roaming rate, long-distance charges and--in some cases--further usage fees may apply as well.

It's no secret that taking your phone overseas can be an expensive decision. If you're not careful, you could easily end up with a bill in the thousands of dollars, thanks to the per-kilobyte (or worse, per kilobit -- beware the difference between kb and kB) data

charges. Even simple voice calls can run upward of \$5 a minute when you head out of your home networks.

While the FCC is thinking about requiring carriers to notify you when you're about to incur the wrath of the fee-happy wireless gods, for the time being you're on your own. So make sure you know what you're getting into before you check on your Farmville crops from Timbuktu.

QUESTION: Why Is Internet Access Slower in the U.S. Than in Other Developed Nations?

ANSWER: Actually, that claim is a bit of an exaggeration. A 2007 study by the Information Technology and Innovation Foundation rated the United States 16th out of 30 developed nations in throughput, with an average speed of 4.8 megabits per second (it finished 12th in an overall ranking that included penetration and price). Japan came in first at 61 mbps; the average speed for all 30 nations considered was 9 mbps.

QUESTION: How can I get faster download speeds with my Internet connection?

ANSWER: If you are using West Coast Internet as your service provider, they now offer two faster speeds over and above you basic service at an increased price.

Please note that when reading this newsletter and you come across a block of blue text that is underlined - this is a "hotlink." Just place your mouse cursor over the hotlink, click the left button and it will take you to a webpage or open your email program to send a message.

Samsung Chromebook



WHAT IS A CHROMEBOOK?

A Chromebook is a new form of laptop computer that requires access to the Internet for most of its functionality. All Chromebooks run a new lightweight operating system developed by Google. It's not Windows, Apple OS X, iOS or Linux, but a new and unique approach that relies on websites and not application programs to perform most of the work like Word documents, spreadsheets and photo editing.

Chromebooks have small capacity solid state hard drives, no traditional hard drives or CD/DVD drives so they are lightweight and boot up really fast. Since most of the functionality is derived from websites accessed via the Internet, the user does not have to worry about constantly running updates or worry about viruses or malware. Since all of your critical data is stored in the cloud, a simple Chromebook Operating System command will easily reset your machine back to the original factory configuration.

I've been using a Chromebook now for about six months and find it fun to use and easy to learn. The features I find most beneficial and allowing increased productivity are as follows:

- Boot up times are super fast—no waiting
- It's lightweight—just over 2 pounds
- The keyboard is easy to use and has a good feel
- Battery life is excellent—around 8 hours
- Zero time wasted downloading and installing software updates and security patches
- Two USB ports for flash drive storage and an HDMI port for secondary video
- Worry-free web surfing and email since probability of corruption is minimal and factory reset is easy
- Seamless integration with all the useful Google applications
- Reasonably good video display
- Nice built-in tutorial

Although you can find Chromebooks for as little as \$199 and as high as \$1499 with a high resolution display and cellphone connectivity, around \$269 seems to be the sweet spot. If enough club members express an interest, we can schedule a Special Interest Group (SIG) meeting to learn more.

A LITTLE COMPUTER HUMOR

A SPANISH Teacher was explaining to her class that in Spanish, unlike English, nouns are designated as either masculine or feminine.

'House' for instance, is feminine: 'la Casa.'
'Pencil,' however, is masculine: 'el lapiz.'

A student asked, 'What gender is 'computer'?' Instead of giving the answer, the teacher split the class into two groups, male and female, and asked them to decide for themselves whether 'computer' should be a masculine or a feminine noun. Each group was asked to give four reasons for its recommendation.

The men's group decided that 'computer' should definitely be of the feminine gender ('la computadora'), because:

1. No one but their creator understands their internal logic.

2. The native language they use to communicate with other computers is incomprehensible to everyone else.

3. Even the smallest mistakes are stored in long term memory for possible later retrieval.

4. As soon as you make a commitment to one, you find yourself spending half your paycheck on accessories for it.

The women's group, however, concluded that computers should be Masculine ('el computador'), because:

1. In order to do anything with them, you have to turn them on.

2. They have a lot of data but still can't think for themselves.

3. They are supposed to help you solve problems, but half the time they ARE the problem;

4. As soon as you commit to one, you realize that if you had waited a little longer, you could have gotten a better model.

The women won.

A HIDDEN INTERNET GEM

Recently I saw the movie "The King's Speech" and it started me thinking about that interesting time in our history. On a lark, I pointed my web browser to www.archive.org and searched for **King George VI coronation**. Sure enough, I was able to download and watch a 9 minute newsreel clip of this historic event.

A search for the term newsreel followed by a year brought up many other interesting historical clips reminding me of my childhood and the Saturday afternoon matinees at the local movie theatre.

Archive.org allows you to search all types of media including movies, music, still images, text and software. You may also narrow your search to a specific category and subcategory such as text science fiction and then have the option to download in many various formats such as pdf, Kindle, ePub or read online.

As an early user of the 1980's Apple Lisa computer, I

was even able to locate an advertisement demonstrating the amazing capabilities of this then unique machine. [CLICK HERE](#) to view.

Another interesting feature of this website is the Wayback Machine where websites going back as far as 15 years have been cached and saved. Do you wonder what www.yahoo.com looked like in 1996 or www.aol.com ten years ago? Just enter the website name and pick a date.

Pay a visit to this interesting site and I promise that you will not be disappointed.



Puns For Educated Minds

1. The fattest knight at King Arthur's round table was Sir Circumference. He acquired his size from too much pi.
2. I thought I saw an eye doctor on an Alaskan island, but it turned out to be an optical Aleutian.
3. She was only a whiskey maker, but he loved her still.
4. A rubber band pistol was confiscated from algebra class, because it was a weapon of math disruption.
5. No matter how much you push the envelope, it'll still be stationery.
6. A dog gave birth to puppies near the road and was cited for littering.
7. A grenade thrown into a kitchen in France would result in Linoleum Blownapart.
8. Two silk worms had a race. They ended up in a tie.
9. A hole has been found in the nudist camp wall. The police are looking into it.
10. Time flies like an arrow. Fruit flies like a banana.
11. Atheism is a non-prophet organization.
12. Two hats were hanging on a hat rack in the hallway. One hat said to the other: 'You stay here; I'll go on a head.'
13. I wondered why the baseball kept getting bigger. Then it hit me.
14. A sign on the lawn at a drug rehab center said: 'Keep off the Grass.'
15. The midget fortune-teller who escaped from prison was a small medium at large.
16. The soldier who survived mustard gas and pepper spray is now a seasoned veteran.
17. A backward poet writes inverse.
18. In a democracy it's your vote that counts. In feudalism it's your count that votes.
19. When cannibals ate a missionary, they got a taste of religion.
20. If you jumped off the bridge in Paris, you'd be in Seine.
21. A vulture boards an airplane, carrying two dead raccoons. The stewardess looks at him and says, 'I'm sorry, sir, only one carrion allowed per passenger.'
22. Two fish swim into a concrete wall. One turns to the other and says 'Dam!'
23. Two Eskimos sitting in a kayak were chilly, so they lit a fire in the craft. Unsurprisingly it sank, proving once again that you can't have your kayak and heat it too.
24. Two hydrogen atoms meet. One says, 'I've lost my electron.' The other says 'Are you sure?' The first replies, 'Yes, I'm positive.'
25. Did you hear about the Buddhist who refused Novocain during a root canal? His goal: transcendental medication.

Tech News Of Interest



Argentinian police have arrested a teenager, dubbed "the super hacker", who was allegedly bleeding \$50,000 (£31,500) per month out of international money transfer and gambling websites.

According to the BBC, police said that the 19-year-old man was working out of a bedroom in the Buenos Aires home of his father, a computer expert himself.

Police haven't named the alleged hacker.

A search reportedly turned up high-capacity computers in the suspect's bedroom.

Police further claim that the hacker unleashed malware attacks to build a network comprising thousands of zombie computers, which was in turn used to whisk money from accounts, leaving virtually no trace.

The setup was so zombie-rific that an extensive manhunt, begun in 2012, was dubbed, appropriately enough, Operation Zombie.

According to The Independent, police were tipped off last year when a website hosting service provider said that he had discovered

a remote hacker sneaking into his servers to intercept money transfers.

A federal investigation found that one person was stealing from a number of sites that had been targeted by a virus hosted on a server for downloading online gaming applications.

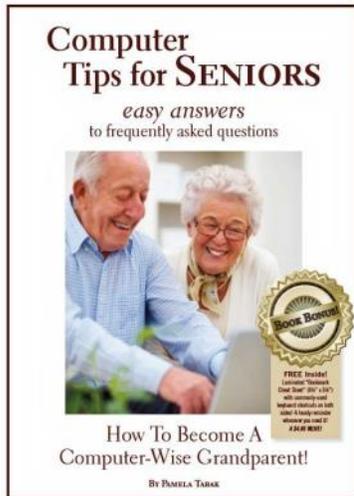
The zombie computers would launch denial of service attacks against targeted servers, preventing users from accessing their accounts, around the time the money was being siphoned out.

Police said it took a year to nab the suspect - a period of time that allowed him to allegedly shore up his bank account with some \$600,000 (£380,000) in purloined funds.

The so-called super hacker was arrested in July following five police raids in the capital and one in the city of Rosario. Six alleged accomplices have also been identified.

If convicted, the young man could be facing more than 10 years in prison.

Computer Tips For Seniors



All too often we find ourselves sinking in the mystery sea called Windows. We know what we would like to do but just can't figure out the "how." The further we click through our computers the worse our adventure becomes. We end up at a DEAD END, completely frustrated to the point of never wanting to turn the computer on ever again.

Several years ago Pamela Tabak, better known as "The Computer Tutor" started helping seniors with their computer issues. Pamela began offering a free 24/7 help desk. She would have people email her their computer problem and guaranteed to return an answer within 24 hours at no charge. Of course this took off quickly and became a huge success.

Born from this concept of an email help desk, Pamela developed a book comprising

some of the most popular, nagging, questions that were asked. In Pamela's words she explains the book's conviction as "easy answers to frequently asked questions."

This book comes with easy to read and view colored graphics depicting each step in the solutions process. There are three main sections: Knowledge Base, How To, and of course Answers to Frequently Asked Questions.

The "Knowledge Base" section deals with topics such as ergonomics, the health of both you and your computer. There is an interesting section on whether to "Recycle or Reuse Your Old Computer;" a section we all should read up on. The book does an excellent job of covering most other areas of computing topics including computer maintenance, Internet security, Flash Drives, Web Browsers, eBay and Emailing.

As I went through this book finding things I already knew, I found myself wondering what type of answer would go with the question, and then finding out various things I had either forgotten or didn't know existed. Going the extra mile, as Pamela does in this book, she has included several little "Tip" bits where you find yourself gathering even more quick and helpful information.

(reprinted courtesy of PCWorld)

Welcome New Members

Glennnda Adair
Gerald Ahigian
Welda Basham
Billie Becker
Leo Becker
Doris Blake
Richard Bouck
Robert Boyd
Sandra Boyd
Leslie Bradshaw
Amy Chang
Ming Lee Chang
George Chao
Lo Chen
Nei-Jia Chin
Young Ja Cho
Jung H Choo
Laura Cohen
Ruth Cohen
Marilyn Concoff
Geri Cook
Randy Cookston
Donna L Dahl
Barbara D'Evelyn
Bob D'Evelyn
Ruth Dominey
Rose Fan
Jackie Fluhr
Cathy Garris
Ronald Graham
Una Gray
Mary A Harden
Dorothy Hawkins
Kathryn Heydt
David Hsu
Alice Huang
Janaki Janakiev

Cecilia Jen
George S Johnson
Oakley Jordan
David Kay
Susan Keller
Lilian Keng
Abe Khan
Bong Su Kim
Ga Jo Kim
Shin Ja Kim
Sook J Kim
Young Soon Kim
Janice LaBarge
Arlene Lagman
Hoi K Lee
Janny Lee
Kun H Lee
Kyung S Lee
Sang Yong Lee
Suk Chung Lee
Sung Lee
Young Y Lee
Susie Leigh
Edward Leonelli
Gary Lester
King-chun Liang
Chuan Lin Liu
Frank Liu
Bonnie Lockamy
Kayoko Maas
Nelson Mar
Sarah Mar
John McAllister
Kay McNamara
Paul McNamara
Mebrat Mengstab
Bonnie Morris

Miranda Munson
Ami Nam
Theresa Oh
Shil Eun Paik
Sun K Pak
Woo K Park
Soussan Partovi
Lily Pi
Michael Plean
Joanna Qiao
Richard Rader
Michael Reed
Howard Remland
Joy Remland
Barbara Robertson
Bobby Rosenfeld
Parry Sabamat
Betty Saling
Byung Yae Sang
Lorna D Seung
Pauline C Smith
Elizabeth Strand
Henryk Szostak
Diana Terrones
Yan Tong
Geri Vanderzanden
Henry Wang
Mingyao Wang
Melody Wang
Genevieve Weeks
Kyong Ok Yang
May Yang
Nora Yeh
Mike T Yoon

Computer Club Membership Information

BENEFITS OF PC CLUB MEMBERSHIP*

- Informative [free] monthly meetings. . . eligibility for door prizes!
- Newsletters geared to Senior PC users [free and first via email]
- Discount on PC classes
- Representation at the national Senior's Computer User Groups Association
- Access to Club's Lending Library of Computer Books, Manuals, and PC Magazines
- Periodic special classes just for Members
- First to receive any new, useful information [emailed periodically]
- First to know of events involving other Village Technology Clubs: Camera, Video, and Macintosh
- Free [bring-it-in] technical support for your PC or printer
- Members' dues allow us to maintain a state-of-the-art workshop and learning center!

*Best \$10.00 you'll spend for any Village Club Membership . . . for what you get!

LWVPC Club (Laguna Woods Village PC Club) \$10 (expires December 31, 2014)

MEMBERSHIP FORM (Please Print Clearly)

Must be a resident of Laguna Woods Village

Date _____ Cash ___ Check No. _____ Check one: New Member ___ Renewal ___

Last Name _____ First Name _____ Phone _____

Address (LWV Address) _____ Unit _____

Mailing Address (if different) _____

Email Address (please print clearly) _____

Please make \$10 check payable to PC Club

Place check in Membership Mailbox in Workshop (3rd floor Admin. Bldg.)

Or mail to LWVPC Club, Attn: Robin, Membership, P.O. Box 3063, Laguna HILLS, CA 92654

Non-Profit

Laguna Woods Village PC Club

Your PC Club is a non-profit organization, dedicated to helping residents improve their computer skills, and get more enjoyment from their computers.

Section 501(c) (3), Tax ID 42-1645625